

Clearwave Fiber Billing Guide

August 17, 2022

clearwave  fiber.

PO Box 100329
Columbia, SC 29202-3329

Page: 1 of 4
Account:
Invoice No:
Bill Date:
Name:
Service:

Account ID:

This is the number used for the payment portal or access to your account

Account Summary

Previous Balance Due	\$38.00CR
Correction Debit Account - Jun 30	\$38.00
Unpaid Balance as of Jul 18	\$0.00
Current Charges Summary	
Internet Service Charges	\$60.00
Other Charges and Credits	\$156.00
Total Current Charges	\$216.00
Total Amount Due by Aug 15	\$216.00

Correspondence sent on this payment stub will not be read or responded to. If you wish to make changes to your account or if you have any questions please contact our Customer Care department

Account Summary:

This section will provide a high-level overview of your billing activity
You can also view past due billing next to "Unpaid Balance"

EXAMPLE

Please make checks payable to Clearwave Communications

Please detach and remit with your payment

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146 1 SP 0.570 1 1 146

Your Address Here
HARRISBURG IL 62946-1561

Total Due By Aug 15	\$216.00
Amount Enclosed	

Check here for address change

CLEARWAVE COMMUNICATIONS
PO BOX 100329
COLUMBIA SC 29202-3329

Check Slip:

For sending in a check as payment, detach this section to fill out and submit this to the PO BOX highlighted to the left



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Dear Valued Customer

We are excited to announce we have partnered with TD Bank to implement a payment lockbox process. This new process will allow for your payments to be received in a timely manner and posted the same day as received. Effective immediately please update our remittance address to the address below. Any payments received to our former remittance address will still be processed, however there is a potential for a 10 day delay for these to post to your account.

Thank you in advance for your immediate attention to this matter.

NEW PAYMENT ADDRESS:

Customer Message:

This is the area we will post any announcements of updates from the company

EXAMPLE

 CHANGE OF ADDRESS FORM ←

Please print

Effective date _____
 Name _____
 Company _____
 Address _____
 City, State, Zip _____
 Alternate telephone number _____

Change of address form:
 For any billing address changes, You will fill out and submit this form to the PO BOX highlighted above



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Clearwave Communications – Internet

Monthly Service ←

Monthly Service from Jul 18 through Aug 17

test			
50/5 Mbps Internet		** New	50.00
Internet Equipment Fee		** New	10.00
Total for test			60.00
Total Monthly Service Charges			60.00

NEW Indicates an item that is being charged for the first time.
 ** Indicates an item for which non-payment will result in disconnection of basic service.

Pro-rated Service Charges and Credits ←

test			
50/5 Mbps Internet	(04/30/22 - 07/17/22)	**	130.00
Internet Equipment Fee	(04/30/22 - 07/17/22)	**	26.00
Total for test			156.00
Total Other Charges and Credits			156.00
Total Clearwave Internet Charges			216.00
Total for Account			216.00

** Indicates an item for which non-payment will result in disconnection of basic service.

Balances by Invoice

	Invoice Date	Payments	Adjustments	Outstanding Balance
Account Number	06/18/2022	.00	38.00	.00

Monthly Services:
 Here you will see the speed you are subscribed to along with your recurring monthly charges

Pro-rated Service Charges and Credits:
 Here you will see the charges that fall outside of your current billing cycle

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EXAMPLE