



Hosted Unified Communications Overview & Seat Packages

More Features, More Innovation, More Productivity

More than just a phone system – Hosted Unified Communications is a solution that gives businesses the ability to be accessible anytime, anywhere, on any device. You can now take advantage of integrated mobility and collaboration tools without the cost of maintaining expensive on-site equipment. Easy to personalize and easy to use, Hosted Unified Communications will link everyone in your company, allowing you to communicate more efficiently and effectively. And, since it's from Clearwave Fiber, you can count on expert installation, thorough training and local personal service.

Productivity Features

Simultaneous ringing, find me/follow me, voicemail-to-email, and seamless integrated mobility are just a few of the features Hosted Unified Communications offers. It all can be personalized for each user, with no on-site IT expert required. Your existing phone numbers can be ported to the new service, eliminating the need to change business collateral or contact information.

Seamless Integrated Mobility

You no longer need to be tethered to your desk. Hosted Unified Communications lets you conduct business on your smartphone, tablet or laptop – anywhere the Internet is available. Whether you have an Android or iOS device, or a Windows or Apple OS computer, our app lets you make and take calls with your work number, access contacts and share files.

Collaboration Tools

Hosted Unified Communications gives your employees an easy way to work together – whether they're in the office, at home or on the road. It starts with Instant Messaging with Presence, a way to tell at-a-glance if coworkers are available, busy, away or off-line. Plus, we offer audio conference calling with individual moderator codes.

Unlimited Local and Long Distance

Hosted Unified Communications includes unlimited local and long distance calling within the US.

End-User Portal – Powerful and Easy to Use

Hosted Unified Communications has a unique End-User Portal that makes controlling every aspect of your phone system easy. One user can be designated as administrator for the overall solution, while all others are able to manage their individual features and needs themselves.

Incomparable Customer Care

Clearwave Fiber is focused on getting your new communications solution up quickly so your business can immediately realize the productivity benefits built into our hosted solution. Our back-office systems and portals have been carefully designed to achieve that outcome, and are backed by our dedicated personnel. Clearwave Fiber stands ready to quickly respond to your needs long after the sale.

Low, Set Monthly Fees

With no on-premise system to upkeep, you simply pay a small, set fee every month. No surprises.



Feature Set	VIPrimer	VIPpreferred	VIPremium
Unlimited local and LD	Local calling only	✓	✓
Auto Attendant (one included free)	✓	✓	✓
Caller ID	✓	✓	✓
Calling Name & Number Delivery/Retrieval	✓	✓	✓
Dial-by-name Directory	✓	✓	✓
E911 Registration	✓	✓	✓
Extension to Extension Dialing	✓	✓	✓
Hunt Groups	✓	✓	✓
Music on Hold (customizable)	✓	✓	✓
Online Storage for Fax and Recording	✓	✓	✓
Phone Numbers for All Users	✓	✓	✓
Porting of Local Phone Numbers	✓	✓	✓
Anonymous Call Rejection		✓	✓
Busy Lamp Field		✓	✓
Call Forwarding Always, Busy, No Answer, or Selective		✓	✓
Call Notify (Email Caller ID)		✓	✓
Call Park		✓	✓
Call Transfer, Call Waiting		✓	✓
Caller ID Blocking		✓	✓
Direct Voicemail Transfer		✓	✓
Directed Call Pickup		✓	✓
Do Not Disturb		✓	✓
Greetings		✓	✓
Hoteling		✓	✓
Last Number Redial		✓	✓
Message Waiting Indicator		✓	✓
Personal Phone List		✓	✓
Presence		✓	✓
Selective Call Acceptance / Rejection		✓	✓
Sequential Ring and Simultaneous Ring		✓	✓
Shared Call Appearance		✓	✓
Speed Dial 100		✓	✓
Conferencing		✓	✓
Unified Messaging		✓	✓
End-User Web Portal		✓	✓
Voicemail, VM Distribution Lists & Management		✓	✓
Chat			✓
Desktop Sharing			✓
iOS and Android Client			✓
nCommand Mobile and Desktop Client			✓
Video Screen Sharing			✓
Web Collaboration			✓

** 48 contiguous US states (excludes Hawaii and Alaska)

For Preferred and Premium, international can be activated to allow dialing to select countries, and all international calls are billed.

Additional Services Available

- Advanced Auto Attendant
- Audio conferencing
- Call Center (Agent and Supervisor Clients)
- Call Recording
- Fax (fax line and service)
- Hosted Fax - personal and group
- Receptionist Client
- Standalone Voicemail
- Toll-Free Number
- International Long Distance

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