

How to Read Your Bill

Need help understanding your Clearwave Fiber bill? We've got you covered!

clearwave fiber
PO Box 808
Harrisburg, IL 62946-0808

Page: 1 of 4
Account:
Invoice No:
Bill Date:
Name:
Service:

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2 Account Summary

Previous Balance Due \$0.00
Unpaid Balance as of Mar 06 \$0.00

Correspondence sent on this payment stub will not be read or responded to. If you wish to make changes to your account or if you have any questions please contact our Customer Care department at 1-877-293-2973. CustomerSupport@clearwavefiber.com

Current Charges Summary
Internet Service Charges \$10.00
Other Charges and Credits \$57.22
Taxes and Surcharges \$4.69
Total Current Charges \$71.91

Total Amount Due by Mar 25 \$71.91

Please make checks payable to Clearwave Fiber
Please detach and remit with your payment

clearwave fiber
PO Box 808
Harrisburg, IL 62946-0808
230661539

Prev Month DUE NOW	\$.00
Current Month Due Mar 25	\$71.91
Total Balance	\$71.91

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Amount Enclosed
 Check here for address change

SAVANNAH GA 31410

CLEARWAVE FIBER
PO BOX 100329
COLUMBIA SC 29202-3329

9010100007796000443100007796000441700000071915

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1 Account ID

This is the number used for the eCare portal or access to your account, and is also the number you will need to provide if making a payment by phone.

2 Account Summary

This section will provide a high-level overview of your billing activity. You can also view past due billing next to "Unpaid Balance"

3 Check Slip

For sending in a check as payment, detach this section to fill out and submit this to the PO BOX highlighted to the left

Page: 2 of 4
Account:
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Dear Valued Customer

We are excited to announce we have partnered with TD Bank to implement a payment lockbox process. This new process will allow for your payments to be received in a timely manner and posted the same day as received. Effective immediately please update our remittance address to the address below. Any payments received to our former remittance address will still be processed, however there is a potential for a 10 day delay for these to post to your account.

Thank you in advance for your immediate attention to this matter.

NEW PAYMENT ADDRESS:
Clearwave
PO Box 100329
Columbia, SC 29202-3329

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CHANGE OF ADDRESS FORM

Please print

Effective date _____

Name _____

Company _____

Address _____

City, State, Zip _____

Alternate telephone number _____

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4 Customer Message

This is the area we will post any announcements of updates from the company.

5 Change of Address Form

For any billing address changes, you will fill out and submit this form to the PO BOX highlighted above

Clearwave Communications – Internet

6 Monthly Service
Monthly Service from Jul 18 through Aug 17

test				
50/5 Mbps Internet		** New		50.00
Internet Equipment Fee		** New		10.00
Total for test				60.00
Total Monthly Service Charges				60.00

NEW Indicates an item that is being charged for the first time.
 ** Indicates an item for which non-payment will result in disconnection of basic service.

7 Pro-rated Service Charges and Credits

test				
50/5 Mbps Internet	(04/30/22 - 07/17/22)	**		130.00
Internet Equipment Fee	(04/30/22 - 07/17/22)	**		26.00
Total for test				156.00
Total Other Charges and Credits				156.00

** Indicates an item for which non-payment will result in disconnection of basic service.

Total Clearwave Internet Charges				216.00
Total for Account				216.00

Balances by Invoice				
Invoice Date	Payments	Adjustments	Outstanding Balance	
06/18/2022	.00	38.00	.00	

EXAMPLE

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6 Monthly Services

Here you will see the speed you are subscribed to along with your recurring monthly charges

7 Pro-rated Service Charges and Credits

Here you will see the charges that fall outside of your current billing cycle

EXAMPLE

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