



## Clearwave Fiber Internet Self-Installation Guide

Get set up in a flash, so you can start going Fiber-fast.

### WHAT'S IN THE BOX?

#### A Fiber Patch Cord



#### B Power Strip



#### C ONT & Power Adapter Cord\*



\*If in a multi-dwelling unit, these will not be in the box — your unit already has an ONT.

#### D Router & Power Adapter Cord



#### E Ethernet Cable



Please note: You will receive one item from D. Also, cables and cords may be a different color than what's shown here.

### GETTING SET UP

#### 1. Identifying Your Equipment

- Open your Clearwave Fiber Internet Self-Installation Package and identify each item according to the color-coded labels, as shown in the diagram above.

#### 2. Locating the Fiber Wallplate

- Find the Fiber Wallplate in your home. Its location may vary but is typically found indoors affixed on the inside of an exterior wall, such as in a closet, media panel, garage, or laundry room. (If you are located in a multi-dwelling unit/apartment, the Fiber Wallplate is typically found within the unit, inside or outside of a 'smart panel' where other electrical wiring is included). This is where the Fiber Internet signal enters your home.
  - If the Fiber Wallplate does not have a Fiber Patch Cord **A** emerging from it, use the one provided in the Self-Installation Package.
    - Gently take the cap off one of the green ends of the Fiber Patch Cord, taking care not to touch or look directly into the end of this cord. The light emanating from this cord could damage your eyes.
    - Open up the Fiber Wallplate and plug the green end of the Fiber Patch Cord into the green port/opening within the Fiber Wallplate.
  - If the Fiber Wallplate has a Fiber Patch Cord **A** emerging from it, you will not need the one provided.

#### 3. Connecting Your Equipment

- **Power Strip **B**** : Plug the Power Strip into a nearby electrical outlet.
- **ONT **C**** : Take the other green end of the Fiber Patch Cord and plug it into the green port/opening on the side of the ONT. Then connect the ONT's Power Adapter to the ONT and plug it into the Power Strip.
  - (If in a multi-dwelling unit/apartment, locate the ONT near the Fiber Wallplate and ensure (1) the other green end of the Fiber Patch Cord is plugged into the green port/opening on the side of the ONT, (2) that the ONT's Power Adapter is connected to the ONT and (3) plug it into the Power Strip.)The 'Power', 'Broadband' and 'Service' indicators on the ONT should light up green after 2-3 minutes.
- **Router **D**** : Connect the Router's Power Adapter to the Router and then plug it into the Power Strip.
- **Ethernet Cable **E**** :
  - Plug one end of the Ethernet Cable into the port labeled 'Ethernet' on the ONT.
  - Then, plug the other end of the Ethernet Cable into the Router port that has a globe icon above it.
  - After ~10 minutes you'll see a solid blue light on the Router and a green light for 'Ethernet' on the ONT.

#### 4. Setting Up Your Wi-Fi

- Your Clearwave Fiber Router comes with the Clearwave Fiber Wi-Fi App so you can conveniently manage your home Wi-Fi network. Learn more & get the app at [clearwavefiber.com/App](https://clearwavefiber.com/App).

Now you're ready to experience 100% Fiber Internet at its best!



#### Need Additional Assistance?

For additional resources & support, including a video, please scan to visit [clearwavefiber.com/SelfInstall](https://clearwavefiber.com/SelfInstall)



# QUICK VISUAL OVERVIEW

